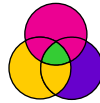


Consumer/Disability Telecommunications Advisory Committee (CDTAC) Meeting



**Federal Communications Commission
445 12th Street, Southwest, Room TW-C305, Washington, DC**

**Friday, June 28, 2002
9:00 a.m. - 5:00 p.m.**

A G E N D A

Morning Session

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|---------------------------|---|
| 9:00 - 9:05 a.m. | Welcome and Call to Order
Shirley Rooker, Committee Chair |
| 9:05 - 9:15 a.m. | Review of day's agenda; additional agenda items |
| 9:15 - 9:25 a.m. | Approval of meeting minutes, November 30, 2001, and
March 15, 2002. |
| 9:25 - 9:40 a.m. | Remarks by K. Dane Snowden, Bureau Chief, Consumer &
Governmental Affairs Bureau, Chairman and
Commissioners [schedules permitting] |
| 9:40 - 10:00 a.m. | Report of Operations Working Group
Richard T. Ellis, Chair |
| 10:00 - 11:00 a.m. | Discussion of Operations Working Group report;
C/DTAC recommendations to FCC |
| 11:00 - 11:15 a.m. | Break |
| 11:15 - 11:45 a.m. | Report of Complaints Working Group
Claude Stout, Chair |
| 11:45 - 12:45 p.m. | Discussion of Complaints Working Group report;
C/DTAC recommendations to FCC |
| 12:45 - 1:30 p.m. | Lunch |

Afternoon Session

1:30 - 1:50 p.m.	Report of the Disability Subcommittee Micaela Tucker, Chair
1:50 - 2:40 p.m.	Discussion of Disability Subcommittee report; C/DTAC recommendations to FCC
2:40 - 3:00 p.m.	Break
3:00 - 3:30 p.m.	Understanding Telecom Scams Martha Contee, Chief, Consumer Affairs and Outreach Division Consumer & Governmental Affairs Bureau
3:30 - 4:00 p.m.	Discussion of telecom scams; C/DTAC recommendations to FCC
4:00 - 4:45 p.m.	Other C/DTAC Committee business
4:45 - 5:00 p.m.	Participation by the public; next meeting date
5:00 p.m.	Adjournment